

## Service Announcement

June 12th, 2019

**TO:** WaTech Network Customers

**FROM:** Chris Craig, WaTech Network Operations  
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**SUBJECT:** **State Metropolitan Optical Network (SMON) disaster recovery enablement**

WaTech is managing a project to enable disaster recovery connectivity to the Quincy Data Center (QDC) for customers who utilize the SMON within the Lacey, Olympia and Tumwater areas. The result will be a backup connection to the QDC for access to the State Government Network (SGN) should the SDC experience a major outage as the result of a disaster.

We recommend customers who are provisioned on the SMON take advantage of disaster recovery routing to the QDC through a direct connection. WaTech's Enterprise Data Network (EDN) group will begin contacting customers by July 1, 2019 with further information regarding the project and specific details for each of your locations.

Customer edge devices (CE) require configuration updates in order to implement the connection. Customers who do not update CE configurations serviced off the SMON will not be able to connect to SGN services should the SDC core network be negatively impacted by a disaster. The change on the CE will require additional internet protocol (IP) space to be configured. Many customers already have adequate IP space available to support these changes. Others may require new IP space.

If you have any questions, please contact the WaTech Support Center, 360-586-1000 or 855-WaTech1 855-928-3241 or [support@watech.wa.gov](mailto:support@watech.wa.gov) for more information.